



Feedback from Volunteer Managers' Forum 23.11.16

1. Examples of good practice / new developments / issues we are proud of ...

Progression for volunteers

Re-examining roles

Recruitment – extend / flexible

Encourage staff to involve volunteers @ start of project

Staff expectations of volunteers changed

Volunteers expectations of their role clearer

External organisations expectations of volunteers clarified

Key messages from management to volunteers – by meeting / email / noticeboard /volunteer hub (log in)

Use of closed group on facebook

Drop – in for volunteers

Newsletter with appreciation 'Volunteer of the Month'

Staff get newsletter

Post details on noticeboard in organisation

Photos are part of appreciation / acknowledgement

Feedback from service users via staff / reinforce volunteers value

Volunteers / staff / board members consultation event

Rewards experienced by volunteers

Development group – opportunities for volunteers to get involved in recruitment / feedback from being involved in events.

2. Challenges of achieving / maintaining good practice

Funding limitations means changing roles / limiting activities

Making future plans due to funding

No funds for training

Volunteers increased support needs

Retaining volunteers, especially after significant training input

Ongoing development of volunteers

Demands on volunteers within expanding role

Joint / sector networking to recruit / support