

Job title: Women's Support Team Worker

PERSON SPECIFICATION

Qualifications, training and relevant experience

At least SVQ Level III or equivalent level of qualification in housing support or other relevant subject, or equivalent experience and willingness to work towards qualification, preferably with at least 3 years' experience working in an environment requiring similar knowledge and skills. This post holder must become registered by SSSC by the required date.

Competencies

Knowledge of Domestic Abuse

Knowledge of Protection of Vulnerable Adults

Good communication skills

Competent direct support skills

Evidence of ability to deal with women varying and complex needs

Good organisational & IT skills appropriate to level and type of job

Ability to prioritise, work on own initiative and within teams towards achieving objectives

Personal qualities

Committed, sensitive, effective, co-operative

Demonstrate a positive, person-focused and team-working approach to work

Special requirements

Able to work flexibly and to do occasional evening and weekend work

Ability to travel within and out with Fife - full driving licence and access to own transport with business user motor insurance or otherwise able to travel, to collect and transport service users.

Ability to take part in on-call rota (optional)

Membership of PVG Scheme required

Organisational culture

Fife Women's Aid is committed to providing a high standard of service to its service users and other stakeholders. The post holder must subscribe to the feminist analysis of domestic abuse, and share a commitment to achieving the aims and objectives of Fife Women's Aid.