

Warm Home Discount Scheme

1. What you'll get

For winter 2016 to 2017, you could get £140 off your electricity bill through the Warm Home Discount Scheme.

The money isn't paid to you - it's a one-off discount on your electricity bill between October and April.

The discount won't affect your Cold Weather Payment or Winter Fuel Payment.

Not everyone gets the discount - check if you qualify – see below.

Pre-pay or pay-as-you-go meters

You can also qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

2. Eligibility

You qualify for the discount if on 10 July 2016 **all of the following** applied:

- your electricity supplier was part of the scheme
- your name (or your partner's) was on the bill
- you were getting the Guarantee Credit element of Pension Credit (even if you get Savings Credit as well)

If you don't qualify

You may be able to apply directly to your electricity supplier for help if you don't get the Guarantee Credit element of Pension Credit but:

- you're on a low income
- you get certain means-tested benefits

Check with your supplier to see if you're eligible and how to apply.

Electricity suppliers

The following suppliers are part of the scheme:

- Atlantic
- Bristol Energy
- British Gas
- Co-operative energy

- EDF Energy
- E.ON
- Equipower (Ebico)
- Equigas (Ebico)
- Extra Energy
- First Utility
- GB Energy
- Manweb - see ScottishPower
- M&S Energy
- npower
- Our Power
- OVO
- Sainsbury's Energy - see British Gas
- Scottish Gas - see British Gas
- Scottish Hydro - see SSE
- ScottishPower
- Southern Electric - see SSE
- SSE
- SWALEC - see SSE
- Utilita
- Utility Warehouse (PDF, 213KB)

3. How to claim

If you qualify for the discount, you'll get a letter this autumn or winter telling you either:

- **you don't have to apply - you'll get the discount automatically**
- to apply by 28 February 2017 - the letter will tell you why and how

You'll receive your letter by 16 December at the latest.

If you don't get a letter

Contact the Warm Home Discount Team if you don't get a letter but believe you qualify.

Warm Home Discount Scheme

Telephone: 0345 603 9439

Monday to Friday, 8:30am to 4:30pm

Warm Home Discount Team, 2.1.P Peel Park, Brunel Way, Blackpool , FY4 5ES

If you don't qualify for the discount

You may be able to apply directly to your electricity supplier for help if you don't qualify because you don't get the Guarantee Credit element of Pension Credit.