

Staying Safe and Keeping Well



Fife Adult Support & Protection

¥:

2021 edition

www.fife.gov.uk/stayingsafekeepingwell

Contents

Need help now?	3
About this booklet	4
You are important	5
Financial crisis	6
Shut out scammers	8
Accessing substance use services	10
How to stay safe when using alcohol or drugs	13
Families	15
The 'To Do' list	16
Housing information	17
Domestic abuse support	20
Getting connected	22
Health and wellbeing	24
Bereavement Support	30
Access to food	32
Foodbanks	33
Low cost hot meal locations	36
Community fridges	41

If you are in a crisis, or are worried about someone you know, help is available. You're not alone. The best thing you can do is talk to someone.

Call 'Breathing Space' or the 'Samaritans' on the numbers below or speak to someone you trust. If it is an emergency, or you are in immediate danger, call 999. Don't try to cope on your own.

Covid Community Helpline Samaritans 116 123 jo@samaritans.org (response time 24 hours) www.samaritans.org Their helpline is available 24 hours a day all through the year and it is free to call. They know that this is a difficult period for lots of people. **Breathing Space** 0800 838587 Mental health and wellbeing helpline. breathingspace.scot Adult Protection Phone Line 01383 602200 Call this number if you are worried because you or someone you know is being harmed or neglected. SMS text service for people with a hearing loss 07781 480 185 **Child Protection** Police 101 or Social Work on 03451 551503 If you consider a child(ren) or young person to be in IMMEDIATE danger, DO NOT wait, call the Police on 999. **NHS 24** 111 Call NHS 24 if you are ill and it can't wait until your GP surgery opens Social Work out of hours emergencies 03451 55 00 99 Citizens Advice and Rights Fife (CARF) 03451 400 095 www.cabfife.org.uk CARF Text service for people with a hearing loss 0787 2677 904 **Homeless Emergency Number** 0800 028 6231

Contents

0800 952 0330

Contents

The Christmas and New Year period will be very different again for everyone this year and it might feel overwhelming. It can be difficult to deal with extra stress and keep yourself well.

Remember you are not on your own. There are many reasons some people need just a bit more of a helping hand, and we want you to know that in these uncertain times it's ok to reach out for support.

Covid related restrictions, festive/holiday closures and changes throughout the year, may mean the places where you get support are not available, have different opening hours or a change in what they can offer. If you plan to visit any of the organisations in this booklet, **please check first before you go**.



You are important. PLEASE...

Don't keep things to yourself

It's ok not to feel ok. Try to recognise the signs that things are getting too much. Remember you are not alone. There is always someone who wants to listen and help. Talk to someone you trust. If you reach crisis point call one of the support numbers on page 3 of this booklet.

Don't try to change anything big

Now is not the time to start a new diet, a new routine or make unrealistic resolutions. Don't stretch yourself too far or overindulge. You can always try and change things for the better, but take small steps, not all at once. Let go of some of the things you can't control and try to focus on what's most important for that day.

Don't forget to look after yourself

Try to keep to a routine. Do things that help you look after your mental health and that keep you comfortable, safe and happy. Try to eat healthy meals and get enough sleep. Stay active if you can. Try to get out for a daily walk - it's important to get fresh air even if it's a walk around your garden or up and down your street.

Don't forget to have time for yourself

Give yourself a break and don't be too hard on yourself. Take some time to relax. Just 30 minutes away will help. Find a space away from everyone where you can find a bit of peace and quiet when things get too much for you. If you are a regular user of social media, try to take a break from it. Visit onfife.com for details of places you may be able to escape to between Christmas and New Year. It can also be difficult to cope if your benefits change, or if you are subject to benefit sanctions.

- Talk to your Job Centre Work Coach
- Your local job club can also give advice www.fife.gov.uk/jobclubs
- Check which benefits you may be able to claim at **entitledto.co.uk**

For more information visit: **www.fife.gov.uk/benefits** or call Welfare Support workers on 01592 583659

Welfare Support	0800 182 2222
WWW.SO	cialsecurity.gov.scot
Apply online at www.	
Scottish Welfare Fund Crisis Grants and Community Care Grants. fife	0300 555 0265 gov.uk/welfarefund.
Citizens Advice and Rights Fife (CARF)	0345 1400 094
(Money Advice Unit)	CABFife.org.uk
CARF Welfare Benefits Advice	0345 1400 092
Macmillan Fife Welfare Benefits Partnership Help with coping with the cost of living with canc	0345 1400 091 er.
Tax Credit Helpline	0345 300 3900
Universal Credit Freephone	0800 328 5644
National Debtline	0808 808 4000
nationald	ebtline.org/scotland
Fife Credit Unions fife.	.gov.uk/creditunions
Dunfermline Advice Hub	01383 432483
Contact for foodbank referrals and general enquir	ries

Contact for foodbank referrals and general enquiries

Prepayment Meters

If the meter has run out of credit or you need to top up and are selfisolating, contact the supplier to ask for temporary extra credit. This needs to be paid back when next topped up. The supplier's website or social media account will hold the most up to date information. Smart meters can be "topped up" remotely. Prepayment meters will be sent a preloaded Key or card.

British Gas	0333 202 9802
EDF	0333 200 5100
EON	0345 052 000
N POWER	0800 073 3000
Scottish Power	0800 027 0072
SSE	0345 026 2658

Financial Abuse and Scams

Financial Abuse is a form of Domestic Abuse. If you need advice or guidance please look on page 21 for phone numbers to call.

Rogue Traders/Doorstep Callers	Police Scotland - 101
Fife Trading Standards	01592 583141
Fife Trusted Trader	0333 444 0185
Find reliable and vetted local tradespeople.	trustedtrader.scot/Fife
Advice Direct Scotland (ADS)	0808 164 6000
To report scams or get help and advice.	consumeradvice.scot

- Only let somebody into your home if you know who they are.
- Be wary if someone turns up unexpectedly. If in doubt, don't answer the door.
- Check their identity card. Close the door and phone the organisation to confirm their identity if you are unsure.
- Don't feel embarrassed to ask questions about their identity genuine callers will expect you to be careful.
- Never hand your bank card or give card/bank details to someone at the door. Use cash for payments.
- A trusted organisation will never ask for your financial or personal details over the phone or in an email.
- Be wary of emails, texts or WhatsApp messages about Coronavirus. Don't click on links or open attachments from a sender you don't recognise.
- Don't be pressured into donating money, and never make donations by cash or gift card, or send money through transfer agents such as Western Union or Moneygram.

To report a crime, call

To report a scam online, go to scamwatch.consumeradvice.scot

Advice Direct Scotland (ADS) online scam reporting tool

Latest scams

www.tsscot.co.uk/news/scam-share

101 or in an emergency 999

Citizens Advice Scotland

Use their online scams helper to find out more www.citizensadvice.org.uk/scotland/consumer/scams/check-ifsomething-might-be-a-scam/

Learn more about how to shut out scammers on page 9

NHS Scotland Test and Protect calls - Real or Scam?

NHS Scotland contact tracers will:

- in some cases, send a text to let you know that you will be receiving a call from NHS Scotland (if mobile is available)
- call from a single, national telephone number 0800 030 8012
- always introduce themselves, tell you why they are contacting you and address you by your name
- give you the option to call back the above number to provide reassurance that the service is legitimate

They will never ask you:

- for information other than your movements and the people you have been physically close to
- to phone a premium rate number
- to make a purchase, payment or donation
- · for your medical history unrelated to coronavirus
- for your bank details
- for your social media identities or login details, or those of your contacts
- for your passwords or PIN numbers, or to set up any
- for control of your computer, smartphone or tablet, or to download anything
- to visit a website that does not belong to NHS Scotland or the Scottish Government

In Scotland, most substance use services will close for the two public holidays at both Christmas and New Year. This will feel like a long time for some people who use these services.

Social work offices will be closed on 23rd to 27th December, 30th and 31st December 2021 as well as 1st to 3rd January 2022.

For the most up-to-date information on access to drug and alcohol services over the festive period visit **www.fifeadp.org.uk**

ADAPT is the main drug and alcohol triage service in Fife and provides information, advice and brief help for alcohol and/or drug use.

Opening times for ADAPT triage clinics (available by phone only) Support will be available to Service Users calling 01592 321321.

Tues 21st – Thurs 23rd Dec 2021 10am-12.30pm, 1.30pm-4pm

Fri 24th December 2021

10am - 12.30pm

Wed 29th & Thurs 30th Dec 2021 10am-12.30pm, 1.30pm-4pm

Fri 31st Dec 2021

10am -12.30pm

Normal services will resume on Wednesday, 5th January 2022.

We Are With You

0800 917 9211 www.wearewithyou.org.uk

We Are With You offer safer drug and alcohol advice and support. We have a daily online webchat service open to all until 9 pm, only closing Christmas Day, or call us on our freephone number to speak to someone.

Al-Anon

0800 0086 811 al-anonuk.org.uk

Support for families and friends of problem drinkers (10am-10pm). Groups in Cupar, Dunfermline, Kirkcaldy, Methil and St Andrews.

Clued Up

01592 858 248 www.cluedup-project.org.uk

Substance use support for young people under 25 in Fife.

Closed on 23rd, 24th, 27th, 30th and 31st December 2021. Also closed on 3rd January 2022.

DAPL SMS: 07584233877

www.DAPL.net 01333 422277 Email: enquiries@dapl.net

- DAPL Leven, 1-2 Parkdale Avenue, Leven, Fife KY8 5AQ
- DAPL Kirkcaldy, 13 Wemyssfield, Kirkcaldy KY1 1XN

DAPL offers one to one counselling, support, information and advice to individuals and families who are affected by substance use and live within Fife. The service is free and confidential and offered by experienced workers.

Closed Thursday, 23rd December 2021 and will reopen Tuesday, 4th January 2022

Drinkline Scotland (24 hour support)	0800 7 314 314
	drinkaware.co.uk
alcohol	-focus-scotland.org.uk
www.nhs.uk/liv	e-well/alcohol-support
AA – Alcoholics Anonymous	0131 225 2727
Call our National Helpline FREE on	0800 9177 650
www.alcoho	lics-anonymous.org.uk
I	Email: help@aamail.org
Narcotics Anonymous	0300 999 1212
	ukna.org
Gambling Anonymous	0370 050 8881
	gascotland.org

Know the Score	0800 587 5879
	Knowthescore.info
Re-Solv	01785 810762
	www.Re-solv.org
Talk to Frank (drug info and advice)	0300 123 6600 talktofrank.com
SMART recovery online meeting	smartrecovery.org.uk
For any form of addictive behaviour	
Scottish Families Affected by Alcohol and Drugs	08080 10 10 11 sfad.org.uk
Phoenix Futures Recovery Drop-In Cafe Email charlene.gilmour@	07704 019622 Phoenixfutures.org.uk
FIRST For Fife Peer Support Groups	07792 785144
• 21 Dec 2021, St Luke's Church, Glenrothes	6.30pm-8.00pm
 23 Dec 2021, via Zoom 	6.30pm-8.00pm
 28 Dec 2021, via Zoom 	2.00pm-3.30pm
 30 Dec 2021, via Zoom 	6.30pm-8.00pm
Restoration Fife www.faceboo	k.com/RestorationFife
Tuesday to Friday 10am From	

Contents

Tuesday to Friday, 10am - 5pm

Call, text or WhatsApp, Charlene 07501 176 234 or Nikki 07307 197 963. Activity Booking 07734 408498

Fife's longstanding community group run by people in recovery for people in recovery. Provide a diverse range of activities, open to family and friends (including children), which reduce isolation, loneliness, and provide support with recovery.

Contents

HINTS

& TIPS

HINTS

& TIPS

How to stay safe when using alcohol ⁴ or drugs during the holidays

Talk to your support worker or key worker about what help you might need over the holidays. Come up with a plan for how you will cope and what you can do to keep well.

Get the phone numbers of the out of hours and emergency services that will be available. Add them to your mobile; put them somewhere you can find them easily; or write them at the back of this booklet.

Remember that the services will be open again in a few days.

Contact the out of hours services if you need to talk to someone.

To stay safe when using alcohol

- Observe current Covid 19 guidelines and be aware of entry rules to premises
- Eat before a night out
- Know your limit and stick to it
- Alternate alcoholic drinks with a drink of water (stay hydrated)
- · Make sure you have a safe way of getting home
- · Do not accept drinks from anyone you do not know
- · Do not leave your drink unattended
- Do not mix alcohol with depressant drugs (opioids, heroin, benzodiazepines)

To stay safe when using drugs

HINTS & TIPS

Contents

- Avoid using drugs alone
- Never share injecting equipment (IEP). Free injecting equipment is available from some pharmacies (check online at www.scottishdrugservices.com/Search/NeedleExchange) and from We Are With You (closed 25-29 Dec) and is available for delivery by calling 0800 9179211
- If using opioids ensure you have a Naloxone kit* and those with you know where to find it and how to use it (Naloxone is available free from FIRST, DAPL, We Are With You, Addiction Services, Clued-Up or ask your keyworker about getting a kit)
- Anyone over the age of 16 is able to get a Take Home Naloxone kit from Scottish Families Affected by Drugs at www.sfad.org.uk/support-services/take-home-naloxone. If there is someone at risk within your family please order a kit today
- In terms of dosage, it's important to start with a low dose with any drug and wait at least an hour for the effects to kick in before taking any more. This is especially important given the rise in strength of many party drugs in the last few years
- Avoid mixing depressant drugs together (Alcohol, opioids, heroin, benzodiazepines) as this increases the danger of overdose
- If you or a friend is unwell, seek medical help immediately

How to spot an overdose

- Shallow pulse or breathing (can sound like snoring)
- Blue lips
- Pinpoint pupils
- Lack of response/unconsciousness

If you think someone may have overdosed call 999 immediately.

*Naloxone can be used to reverse the effects of opioids and reduces the risk of overdose but medical help must still be sought even if the individual then feels well again, so an ambulance still needs to be called on 999.

Contents

Family tensions can feel overwhelming at this time of year. Try to get a balance between time with family/friends and 'me time'. Have an 'escape plan' like making a phone call to a friend. Make sure you have time to yourself and time to recuperate.

Fife Gingerbread (supporting lone parents) fifeging	01592 725210 gerbread.org.uk
Parentline Scotland	08000 28 22 33
One Parent Families Scotland	opfs.org.uk
Contact (for families with disabled children)	0808 808 3555 contact.org.uk
Sleep Scotland Support Line (Mon-Thu 10am-4pm)	0800 138 6565
Fife Families Information Service	01592 583146
Families Outside helpline For families affected by imprisonment in Scotland.	0800 254 0088

Relationships Scotland

0345 119 2020 Relationships-scotland.org.uk

Home-Start

01334 477548

Provide support for families by recruiting and training volunteers to work with and support parents with young children. They also run Family Support Groups where children and families are involved in a range of activities together.

Everyone is an individual with different circumstances.

To help prepare for the festive season, take a look at page 16 and ask yourself:

- · Is there a point that appeals to YOU?
- · Is there a helpful tip that will suit YOU?

Contents

The 'To Do' list

Do be kind to yourself

Don't expect everything to be perfect. The most important thing is to have fun and spend time with people you want to be with. Get better at delegating and making sure that everyone helps on the day. Get into a pattern that keeps you well before the holidays start - like going for a walk each day and eating well.

Do make sure you have enough things you need to stay healthy and well

Make sure you have enough food in to last you over the days when the shops are shut. If you've got food at home and are looking after yourself, it's easier to cope with all the other hassles and temptations.

Do have YOUR version of Christmas

Who says you have to do it the way it's always been done? Try to plan the Christmas you feel will give you the most enjoyment.

Do plan a special treat or a day out after Christmas

It doesn't have to be something that costs a lot of money - it could just be a day out to the Christmas lights or a walk in the park. It can help take the focus away from one big day of celebration and the let down feeling that can come after it.

Do look after your health

If you've overdone it on the festive food and drink, try and go for a walk the next day. A walk gives you an excuse to get away from the festivities and out of the house for some "you" time, as well as shake the cobwebs away. To help you keep well over Christmas and the New Year, remember to order enough of any prescription medicines you will need and make sure you have other off-the-shelf remedies you might need e.g. "headache tablets". If you are homeless or about to be made homeless call the Homeless Emergency Number (free) on 0800 028 6231.

If you are fleeing domestic abuse and have been made homeless call:

Scottish Domestic Abuse & Forced Marriage Helpline	0800 027 1234
Fife Womens Aid freephone	0808 802 5555
Fife Council Housing Information & Advice (9am-5pm)	03451 55 00 33
Frontline Fife	01592 800 430
Provide housing advice and support to people to their home and prevent homelessness.	help them to sustain
Shelter Scotland free helpline Practical advice on urgent housing matters	0808 800 4444 shelter.scot.org.uk
Fife Council Tenancy Assistance Contact your Housing Management Officer for Council tenancy.	r help with your Fife
Fife Council Repairs Centre	03451 55 00 11
Please report routine repairs online at www.fife.go	ov.uk
Fife Council Out of Hours Emergencies Open 24/7 over Festive period.	03451 55 00 99
Care and Repair Service	01592 632 592
Help with household repairs and maintenance. An homeowners over 60 or homeowners over 50 wh disabled or in receipt of benefits.	
Power cuts and safety helpline	105 powercut105.com

Free home safety visits for families with children under 5 years and also vulnerable adults. Free home security visits for people who have suffered domestic abuse.

For more information go to www.fife.gov.uk/safetyvisit

Fife Community Safety Support Serv	vice 01592 641 618
	Email: infofife@sacro.org.uk
Disabled Person's Housing and	01592 803 280
Self-Directed Support Service Fife	www.dphsfife.org.uk
Cosy Kingdom	01592 807930
	www.cosykingdom.org.uk
En	nail: info@cosykingdom.org.uk
	SY then YOUR NAME to 88440
	and deleter and the π to πthe state of the

Cosy Kingdom offer free home energy and debt service to Fife tenants and homeowners, helping people stay warm, save energy and save money. Closed from 24 Dec - 2 Jan inclusive. Open on 3rd Jan 2022.

Fife Law Centre

01592 786710 Email: info@fifelawcentre.co.uk

Fife Law Centre, Ore Valley Business Centre, 93 Main Street, Lochgelly KY5 9AF

Fife Law Centre is a charity with a team of solicitors providing free legal guidance and possible representation for residents of Fife, in all aspects of housing and related matters.

Find out how the Scottish Fire and Rescue Service can help keep us safer in our homes on page 19.

Contents

03451 55 15 03

Scottish Fire and Rescue Service

The Scottish Fire and Rescue Service can offer you a FREE Home Fire Safety Visit. We will help you spot possible fire safety hazards and sort out a fire escape plan. We will also fit smoke detectors.

For more information on Home Fire Safety and how to arrange a visit just go to the Scottish Fire & Rescue Service website:

www.firescotland.gov.uk/your-safety/at-home/home-fire-safety-visit

No access to the internet? It's easy to arrange a visit by calling **0800 0731 999** or just **Text "FIRE" to 80800** from your mobile phone.

Information on the New Alarm Standard, which comes into effect in February 2022 can be found using the QR Code. Just open the camera on your phone and fit the QR code onto the screen. A link to the Scottish Government information will pop up. Alternatively, visit Fire and smoke alarms: changes to the law:



Contents

www.gov.scot/publications/fire-and-smoke-alarms-in-scottish-homes



FREE Home Fire Safety Visit

We'll help you spot possible fire hazards, sort out a fire escape plan and provide information about smoke, heat and carbon monoxide alarms. CALL 0800 0731 999. TEXT 'FIRE' TO 80800 or VISIT firescotland.gov.uk It's difficult to accept that someone you love or care for can treat you badly.

Domestic abuse is rarely a one-off incident. It is persistent and controlling behaviour. It includes physical, sexual and emotional abuse.

Recent changes in the law recognise the harm caused by "coercive control" - acts that cause harm, punish or frighten.

Examples of domestic abuse include:

- Isolating you from friends and family
- · Depriving you of basic needs, such as food
- · Monitoring your time or including online and via spyware
- Controlling where you go, who you see, what you wear and when you sleep
- Depriving access to help and support services
- Putting you down, humiliating, degrading or dehumanising you
- Controlling money
- · Making threats or intimidating you

Christmas and New Year can be a particularly difficult time, but there are people who can help you.

Find out more about organisations on page 21 that are here to help you if you are experiencing domestic abuse.

Domestic abuse support

Contents

In an emergency call	999
Police non-emergency	101
Fife Women's Aid Freephone For women, children and young peop For children and young people	0808 802 5555 Die fifewomensaid.org.uk thehideout.org.uk
Scottish Domestic Abuse & Forced Marriage Freephone Helpline for women and men	0808 027 1234 sdafmh.org.uk helpline@sdafmh.org.uk
LGBT Helpline Scotland	0300 123 2523 Igbtdomesticabuse.org.uk
National Stalking Free Helpline	0808 802 0300
Fife Law Centre	01592 786710 Email: info@fifelawcentre.co.uk

Fife Law Centre, Ore Valley Business Centre, 93 Main Street, Lochgelly KY5 9AF

Fife Law Centre is a charity with a team of solicitors providing free legal guidance for the residents of Fife in cases of domestic abuse.

Getting connected

On Your Doorstep Fife Search for community groups, inf	onyourdoorstepfife.org ormation or support.
Advocacy	fifeadvocacyforum.org.uk
British Red Cross National Support for people feeling lonely	port Line Freephone 0808 1963651 or isolated. (10am-6pm daily)
Crossroads Fife	www.crossroadsfifecentral.org
Crossroads Fife - Respite for fu	Il time carers 01592 610450 Email: info@crossroadsg.co.uk
Crossroads Fife - Befriending	01592 630253 / 07955 047 757 Email: marie@crossroadsg.co.uk
Deaf Communication Service	SMS 07984 356580
Fife Carers Centre	01592 205472 fifecarerscentre.org
Fife Centre for Equalities	01592 645310 centreforequalities.org.uk
Fife Forum Advice and groups for adults ar	01592 643743 nd older people fifeforum.org.uk
Fife Migrants Forum	01592 642927 fifemigrantsforum.org.uk
Fife Voluntary Action	0800 389 6046 fifevoluntaryaction.org.uk
Fife Young Carers	01592 786717 fifeyoungcarers.co.uk
LGBT Youth Scotland Email: info@lgbtyouth.org.uk	Text: 07786 202 370 LGBTYouth.org.uk

People First (Scotland)

People First is an organisation run by and for people with learning difficulties. The organisation aims to speak up and campaign for the rights of people with learning difficulties. People First also support collective-advocacy groups across the country in their work.

Pink Saltire Email: info@pinksaltire.com

RNIB Helpline Advice and information on sight loss.

seescape Email: info@seescape.org.uk

Providing advice and support for people with a visual impairment in Fife. Can link people with local supports, provide info & advice and offer support for people feeling lonely or isolated.

Closed 24th December 2021 and reopens 5th January 2022

The Silver Line (24hr helpline for older people) 0800 4 70 80 90 thesilverline.org.uk

The Well

www.fifehealthandsocialcare.org/the-well 03451 551500

The Well allows people to speak to Health and Social Care professionals and discuss any enquiries in relation to their health and wellbeing. The service is for anyone 16+ looking for advice and support.

The Well's friendly staff are there to empower people and to find solutions to problems quicker and easier, giving them the right information at the right time. If you are looking for support, information and guidance on topics such as social care, carer support, social isolation, housing, benefits, bereavement, or anything that matters to you The Well can support you.

0131 478 7707 peoplefirstscotland.org

0303 123 9999 www.rnib.org.uk

Email: helpline@rnib.org.uk

01592 644979 seescape.org.uk

0800 051 7676

pinksaltire.com

Covid 19 is still circulating in the community so it's more important than ever to get the flu vaccine. Anyone who is considered most at risk - including people who have certain health conditions, pregnant women or anyone 50 or over, are recommended to have the flu vaccine this year. People in 'at risk' categories will get a letter asking them to make an appointment at a vaccination clinic.

Health information nhsfife.org/services/know-who-to-turn-to Make sure you have enough of your regular medication over the holiday period, with medicines for pain relief, high temperatures, indigestion, cough & cold remedies, plasters & antiseptics.

Pharmacies

Your pharmacist can offer advice and over-the-counter medicines for a range of minor illnesses. If your symptoms suggest something more serious, the pharmacy team can ensure you get the help you need and direct you to a GP. nurse. dentist or other healthcare professional.

Fife Dental Advice Line (Mon-Fri 8am-6pm)

If you are NOT registered with a dentist.

Outside normal working hours, if feel you have an urgent dental need, please contact NHS 24 on 111.

GP Out of Hours: call NHS 24

Accident and Emergency and 999 services should only be used when people are seriously ill or injured.

NHS Inform Scotland's national health information service.

Quit Your Way 0800 025 3000 Stop smoking support Email: Fife.smokingcessation@nhs.scot

nhsinform.scot

01592 226 555

111

Hourglass Safer ageing • Stopping abuse

Freephone 0808 808 8141 078 6005 2906 wearehourglass.scot

0800 12 44 222

Check-in phone calls to older people providing friendly conversation, a listening ear and the chance to talk about safer ageing issues.

Age Scotland helpline (Mon-Fri 9am-5pm)

Free, confidential phone service for older people, their carers and families in Scotland. Providing information, friendship and advice.

Mental health

Clear Your Head	clearyourhead.scot
Student Mental Health	thinkpositive.scot
Support in Mind	01592 268 388 www.supportinmindscotland.org.uk
Mental Heath Foundation	n Scotland www.mentalhealth.org.uk/scotland
See Me	seemescotland.org
LLTTF (Living Life to the	Full) llttf.com
moodcafé	moodcafe.co.uk
Psychology services	www.accesstherapiesfife.scot.nhs.uk
NHS Choices	nhs.uk/apps-library

Self harm

Penumbra	01383 747 788 Penumbra.org.uk
Mind	mind.org.uk_self-harm
Young Minds	youngminds.org.uk_self-harm

Sexual health

01592 64 79 79 www.sexualhealthfife.scot.nhs.uk

Offers drop-in clinics and appointments. Call Mon-Fri 8:30am-4pm.

Suicide prevention

Signs of suicide can be difficult to spot. Asking someone directly about their feelings can help to save their life. This may feel like a difficult conversation to have but it can make a difference. If you are worried about someone, encourage them to talk to a family member, friend or contact one of the helplines listed below. If you are with someone who has an immediate suicide plan and means to carry it out, do not leave them alone. Call 999 and get immediate help. If you feel you need help, please talk to someone.

Breathing Spacewww.breathingspace.scotCall Mon-Thurs 6pm-2am, Fri 6pm - Mon 6am0800 83 85 87

Samaritanswww.samaritans.org/if-youre-having-difficult-timeHelpline open 24 hours a day, 365 days a year116 123(Email response time 24 hours)Email: jo@samaritans.org

Health and wellbeing

Papyrus (preventing young suicide)	www.papyrus-uk.org
Hopeline open 9am-midnight every day of the	year 0800 068 41 41
Ema	ail: pat@papyrus-uk.org
Survivors of bereavement by suicide	www.uksobs.org
Call Mon-Sun 9am-9pm	0300 111 5065
Colf Directed Support	

Self Directed Support

moodcafé	www.moodcafe.co.uk
Access Therapies Fife	www.accesstherapiesfife.scot.nhs.uk
Fife CAMHS Hands On	www.handsonscotland.co.uk

Local Support

Please note due to Covid19, face to face support may not be available. Please check websites for further information.

Sam's Café

www.samscafe.org.uk

Sam's provides support for mental health issues, crisis and suicidal thoughts. It is open for one to one support, just drop in anytime – no referral needed.

Sam's is available:

- Greener Kirkcaldy, 8 East Fergus Place, Kirkcaldy KY1 1XT Open Monday and Friday 12 noon - 8pm
- Forth Street Hall, Forth Street, Leven KY8 4PF (across road from the Greig Institute)
 Open Tuesday, Wednesday and Saturday 12 noon - 8pm
- Going Forth, First House Woodmill Road, Dunfermline KY11 4SS Open Thursday and Sunday 12 noon - 8pm
- Toll Community Hub, 183 High Street, Burntisland KY3 9AE Open Thursday 12 noon - 8pm

www.andysmanclub.co.uk

A peer to peer support group for men over 18 to help them through life. All groups meet every Monday at 7pm (except on bank holidays).

- Erskine Building, Pilmuir Street, Dunfermline KY12 7AJ
- Gilvenbank Community Sports Hub, Pitcoudie Avenue, Glenrothes, KY7 6RB
- Stark's Park, Pratt Street, Kirkcaldy, Fife, KY1 1SA
- 3A St Mary's Place, St Andrews KY16 9UY

Women's Wellbeing Club www. Text only info service:

www.womenswellbeingclub.co.uk 07394522110

(no calls can be made to this number and a response will be made via text between 5pm & 6pm daily)

A peer to peer community support group run for women by volunteers. Meetings take place on Tuesdays and start between 6pm and 7pm depending on the venue - please check your local club for details. Each meeting lasts 2 hours.

- Gilvenbank Community Sports Hub, Pitcoudie Avenue, Glenrothes, KY7 6RB
- · Dunfermline, online only. See website for details.

Young Minds 24/7 crisis support	Text 'YM' for FREE to 85258 for urgent help
SHOUT	Text 'SHOUT' to 85258

giveusashout.org

24/7 text message support for any mental health concern.

Childline

Childline.org.uk Freephone 0800 1111

Under 19s can call, email or text to chat one to one with a counsellor.

SAMH

www.samh.org.uk

Mental health information.

Health and wellbeing

Contents

Sexual abuse

Rape Crisis Scotland (6pm - midnight) rapecr	08088 01 03 02 isisscotland.org.uk
Fife Rape And Sexual Assault Centre	01592 642336 frasac.org.uk
Kingdom Abuse Survivors Project (KASP) Supports adult survivors of childhood sexual abus	01592 644217 e. kasp.org.uk
Safe Space Supports survivors of sexual abuse (aged 12+).	01383 739084 safe-space.co.uk
Revenge Porn Helpline (Mon - Fri 10am - 4pm)	0345 6000 459



The organisations below will listen when you are ready to talk.

At A Loss

Signposting to support and resources.

The Compassionate Friends Email: helpline@tcf.org.uk

Signposting bereaved parents and their families.

To support 'family' members in their bereavement following the death of a child. Very active in local networks so help is available. Bereavement support packs also available and can be customised to your circumstances.

Cruse Bereavement Care Scotland Scotland's Bereavement Charity

Held in Our Hearts

A local charity providing baby loss counselling and support to families.

Sands Fife

One to one bereavement support worker and counselling for anyone in Fife affected by a sudden and unexpected death of a baby.

Scottish Cot Death Trust

One-to-one bereavement support worker and counselling for anyone in Fife affected by a sudden and unexpected death of a baby or young child.

WAY Widowed & Young Email: enguiries@widowedandyoung.org.uk

Support to people who are bereaved of a husband, wife or partner before the age of 51.

scottishcotdeathtrust.org

www.tcf.org.uk 0345 123 2304

0808 802 6161

fife.sands.org.uk

www.crusescotland.org.uk Email: support@crusescotland.org.uk heldinourhearts.org.uk

www.widowedandyoung.org.uk

ataloss.org

NHS Specialist Palliative Care

NHS Fife Specialist palliative care includes a children and families service. It supports families following parental cancer diagnosis through palliative care and bereavement.

Referral is through the oncology service or GP.

Child Bereavement UK

childbereavementuk.org 0800 02 888 40 Email: support@childbereavementuk.org

Survivors of Bereavement by Suicide

uksobs.org

Contents

Winston's Wish

winstonswish.org

Support for children and families after the death of a parent or sibling.

DORSTEP

Find out more about groups and activities near you



On Your Doorstep Fife is a community website with links and information about care providers, clubs, organisations, groups and activities that are locally available in Fife.

It's aimed at individuals who require care and support, family carers, practitioners, care providers, support workers and health staff as well as members of the public.

Opening doors to Fife's communities www.onyourdoorstepfife.org

People can go hungry for many different reasons: for example, from redundancy to getting an unexpected bill when on a low income.

Should you find yourself in this position, foodbanks can provide short term access to emergency food and support for people experiencing a crisis.

Foodbanks are non-profit organisations that receive publicly donated food which is then sorted by volunteers and distributed as food parcels. The simple service of providing enough food for a few days can relieve stress, and prevent crime and family breakdown.

Several charitable organisations have set up foodbanks in Fife.

Customers in crisis may be referred to a foodbank by:

- their Social Worker
- Community Education Workers
- Welfare Support Workers
- Housing Officer
- Fife Council's Welfare Fund team tel. 0300 555 0265 (Open Monday to Friday 9am-2.30pm)
- Citizens Advice & Rights Fife tel. 0345 1400 095 or visit cabfife.org.uk Units 7 & 8, Craig Mitchell House, Flemington Road, Glenrothes, KY7 5QF.
- · Some GPs and health visitors can also refer you.
- If you do not have a Social Worker call Fife Council Social Work on: 03451 55 15 03 (Out of hours service: 03451 55 00 99)

Foodbanks

Foodbanks

Benarty Foodbank

BRAG Centre, Main Street, Crosshill, Lochgelly KY5 8BJ. Referral needed. Food parcels Mon, Wed, Fri 4pm - 6pm.

Cowdenbeath Foodbank

The Fountain, 39 Broad Street, Cowdenbeath, Fife, KY4 8JP. Referral needed. Food parcels Tues & Thurs 4-6pm.

The Clearing

239 High Street, Cowdenbeath KY4 9QF theclearing@btinternet.com

Offers meal in a bag on Mondays from 11am -1pm. Food distribution on Thursdays from 1pm till 3pm and this will continue over Christmas.

Cupar Foodbank (referral only)

info@cupar.foodbank.org.uk

21 St Catherine Street, Cupar, KY15 4TA

Food parcels Mon 11-3pm, Wed 4-6pm, Fri 11-3pm and 5-6pm. Open to all

Dunfermline Foodbank

07580 231 286 Email: info@dunfermline.foodbank.org.uk

Liberty Centre, Pitreavie Business Park, Dunfermline KY11 8QS. Referral needed. Food parcels Mon, Wed & Fri 4pm to 6pm.

> Café Inc is a free lunch club for families during school holiday periods from school dining halls or community centres.

The offer from the Council is to provide a lunch time provision that encourages families to enjoy a lunch together. Packed lunches are also available at some venues.

www.fife.gov.uk/cafeinc

unch Clubs



07580 231 286

07580 231 286

07802 414418

Dunfermline Salvation Army

Community Flat No. 45, Broomhead Drive, Dunfermline. Cuppa, cake and company.

Mon & Tues 9.30-3pm, Wed 10-2pm, Thurs 10-7pm, Fri 3-7pm, Sat 10-1pm, Sun closed.

Food items offered throughout the week eg. Bread, tinned food, frozen meal portions. Every Thursday and Friday a 3-course community meal 5-7pm offered on a pay as you feel basis.

Kids always eat free, adults donate if they wish.

East Neuk Foodbank

01333 310 156 Email: eastneukfoodbank@gmail.com

Anstruther Church, Burial Brae, Crail Rd, Anstruther. Tuesdays 12-4pm and Thursdays 4-6pm.

Food parcels to families and individuals in the East Neuk and signposting advice for other services.

Our teas and coffees have just reopened with access to the laptop and landline. Opening times for that are limited to Tuesday 12-3pm

Glenrothes Foodbank (referral only)

Caledonia House, Pentland Park, Saltire Centre, Glenrothes, KY6 2AQ. Monday 12-3pm, Tuesday 11-1pm, Wednesday 1-5pm and Friday 12-3pm. Auchmuty Foodbank Saturday 10-12pm

Inverkeithing Foodbank (referral only)

Old Townhouse, 2 Townhall Street, Inverkeithing. Food parcels Tues & Thurs 4-6pm.

Kirkcaldy Foodbanks

07784 639 355 www.kirkcaldyfoodbank.org.uk

07513 313251

07580 231 286

01592 631088



Foodbanks

- Viewforth Hub Viewforth Church Hall, Viewforth Terrace, Kirkcaldy KY1 3BW Mon/Thur 10am-3pm, Tuesday 10am- 12pm, Wed 10am-1pm Burntisland Salvation Army Hall 40 Lonsdale Crescent, Burntisland, KY3 0BN. Tue & Fri 12pm-2pm New Volunteer House 07853 788381 16 East Fergus Place, Kirkcaldy, KY1 1XT Mon/Wed/Fri 10am-12.30pm Linton Lane Centre 01592 643816 Linton Lane, Kirkcaldy KY2 6LF. Mon to Fri 10am-12:30pm LinkLiving 01592 644048 Westbridge Mill, Bridge Street, Kirkcaldy KY1 1TE Mon-Fri 9:30am-4pm
- Enlightenments 287-289 High St, Kirkcaldy KY1 1JH. Tues/Thurs 10am-12pm

Levenmouth Foodbank Community Support Project 01333 439202 (referral only) 07966 502 854

levenmouth.foodbank.org.uk

Email: info@levenmouth.foodbank.org.uk

Methil Evangelical Church, 3-5 Bowling Green Street, Methil KY8 3DH Open Monday AND Friday 3.30pm to 5pm.

Christmas Opening Times:

20th December - Referrals close 2.30pm, appointments from 3.30pm.

Friday 24th, Tuesday 28th & Friday 31st December and Tuesday 4th January- Referrals close 2.30pm, appointments from 10.30am

7th January onwards - Normal opening. Referrals close 2.30pm, appointments from 3.30pm

Rosyth Foodbank (referral only)

07580 231 286 Email: foodbankinrosyth@gmail.com

Parish Church, Queensferry Road, Rosyth. Food parcels Monday, Wednesday and Friday 4pm-6pm.

Contents

Foodbanks

EATS Rosyth Community Hub

8 Aberlour St, Rosyth KY11 2RD. Open Monday to Friday 10am - 2pm

Storehouse Foodbank, St Andrews (referral only) 01334 474 940 St David's Centre, 23 Albany Park, St Andrews, KY16 8BP

Tuesdays 12-4pm and Thursdays 4-6pm. The amount a client can take away with them is largely dependent on what their need is. As a rough guide though, we offer 2 bags per adult, 1 bag per child per visit.

Taybridgehead Foodbank (referral only)

We are not open to the public. Our parcels are made up in the Foodbank and then delivered to all client's homes – we have been doing this since the start of the Pandemic and think that we will continue to do so in the future. All parcels are delivered on a Wednesday afternoon. Any request for an emergency parcel is dealt with immediately.

Burnside Hostel

16 East Burnside, Cupar, KY15 4BH – can issue foodbank vouchers

Low cost hot meal locations

Cowdenbeath area

Oor Wee Cafe

Kelty Community Centre, Main Street, Kelty KY4 0AQ Open Tuesdays 12pm-1:30pm. Community Cafe serving hot meals. End of day food from Tesco, Co-op, Greggs and Baynes the Bakers is also available as well as groceries such as bread, milk, beans and possibly pet food. All of this can be accessed for a donation of what you can afford.

Contents

07782 848 705

01334 659474

01382 540682 07840 957 039

07535 650 273

Max's Meals

Maxwell Community Centre. Every Thurs 12pm - 2pm

Lo'gelly Lunches

Lochgelly Town Hall, Bank St, Lochgelly. Every Friday 11am – 1pm

The Pantry @ Brag

Crosshill Community Enterprise Centre, Main Street, Crosshill,

Thursday 1pm – 3pm and Friday limited delivery slots between 1pm – 3pm.

Glenrothes area

St Columba's Church

Rothes Road, Glenrothes KY6 1BN

01592 752539 Text service: 07520 646266 Email: info@st-columbus.com www.st-columbus.com

Free meals in connection with Fife Gingerbread - Wednesday lunch times

Collydean Community Centre's 'Colly Café' 07465 989 887 collydeancommunitycentre.co.uk

Low cost meals, emergency food parcel service, and a community food larder available Email: info@collydeancommunitycentre.co.uk

Kirkcaldy area

Redemption Church

Currently delivering food parcels/meals to those in need in the area. Self-referral via contact number.

Foodbank Mon-Fri 10am - 12.30pm - self referral available. Community free lunch - 3 courses - last Sunday of each month 12.15 - 2pm.

07955 527 798



Low cost hot meal locations

Community Centre, Linton Lane, Kirkcaldy 01592 643816 Email: support@hostinghope.uk

St Bryce Kirk

St Brycedale Avenue, Kirkcaldy KY1 1ET Free tea & coffee/chat. No community kitchens ongoing at present.

Bennochy Parish Church

3 Elgin Street, Kirkcaldy KY2 5HR www.bennochyparishchurch.org.uk Olive Branch community café - Thursdays 11am-2pm (Internet access available at café)

Greener Kirkcaldy

8 East Fergus Place, Kirkcaldy KY1 1XT info@greenerkirkcaldy.org.uk

Community Meal Takeaway every Wednesday between 3.30pm and 5.30pm. Free - donations welcome.

Levenmouth area

St Kenneth's Parish Church, Kennoway Smart Hall 07398 825331 Junction of Cupar Rd and Denhead, Kennoway KY8 5LR

Wellesley Parish Church

331 Wellesley Road, Methil KY8 3BT

Currently closed due to refurbishment but hope to be up and running by December 2021 and have a low cost café available.

Buckhaven Baptist Church

Junction of College Street and Erskine Street, Buckhaven, KY8 1JT

Food packs provided Friday 24th December and Friday 31st December 2021 9am-10.45am.

01592 64 00 16 www.stbrycekirk.org

01592 201723

01592 858 458

01333 423147

Contents

Buckhaven Salvation Army

Michael Street, Buckhaven, KY8 1JR

Offering Christmas food parcels, for those who have the capacity to cook something at Christmas but not the means. These involve a stripped down Christmas dinner and a standard emergency food parcel for 3 days. Also running a Christmas toy provision service (by referral) for those who have children but are unable to get gifts for them. Referrals need to come from a health care professional, a health visitor, a school teacher or another organisation (CA for example). Pick up dates for toys is the week before Christmas and we will be in touch with parents or guardians with their time slot. Both of these services are available up until 23rd December.

Also run emergency food provision each week (by referral)

North East Fife

Old Parish Church Centre

Cupar Short Lane, Cupar

ENeRGI (East Fife Recovery Group Initiative) 01333 730477

32 East Street, St Monans KY10 2AT **Email: kgourlay@energi.org** Provide food parcels. Self referral - call in week before, however do cater for emergencies.

Drop in centre - 10-2 Mon-Fri, chat, advice, benefit advice etc - tea/ coffee provided.

Ladies' and Mens' mental health and wellbeing groups - looking at all sorts of activities and sports, lunch included.

Ladies Thursday 11am-1pm, Mens Monday 11am-1pm held in the Coastline Community Church in Pittenweem.

01592 715914

01334 656181



South West Fife

Kincardine Café Connect

Community Centre, Anderson Lane, FK10 4SF

Opening times: Weekdays 11:30am – 2pm (Wednesdays 9:30am – 2pm). Affordable lunch deals.

LinkLiving Social Café

- Torryburn Community Centre on a Tuesday morning 10.30-12.30.
- Rosyth social café has been temporarily moved to North Queensferry Community Centre. Wednesday morning 10.30-12.30.
- Cowdenbeath Social Café is likely to resume at the end of November at Cowdenbeath Bowling Club 10.30-12.30 on Thursday mornings.
- North Queensferry Community Centre Friday 11-12.30 until we can return to Rosyth Parkgate Centre.

Oakley Community Cafe

Community Centre, Station Rd, KY12 9QF

Fairshare - Thursdays 12noon onwards. £3 per bag of fresh fruit/veg and food products. Café Inc - free meals for families during school holidays.

Community Café - due to reopen soon - Thursdays lunch time 12-3pm approx. Low cost take out lunches.

Valleyfield Canary Canteen

Valleyfield Social Club, High Valleyfield KY12 8RT

Open Thursdays 12-2pm. Low cost 3 course meals, home baking, tea and coffee. Available to everyone. Donation towards costs if in a position to do so (pay what you can afford system).

01383 602344

01383 881508

Contents

01259 730887

Email: cafeconnectkincardine@gmail.com

Castle Community Cafe

Blairhall Community Centre, 10-12 Wilson St, Blairhall Thursdays 12-2pm low-cost meals.

Every last Friday in the month. Low-cost High Tea - fish/chips/cakes/ tea/coffee \pounds 5 per person.

FairShare - Thursdays 11:30am -2pm $\,$ - onwards. £4 per bag of fresh fruit/veg and £2 per bag food products for Blairhall residents. (bags cost £6 for non Blairhall residents)

Dunfermline Salvation Army

Community Flat No. 45, Broomhead Drive, Dunfermline Open Thursdays and Fridays, 5pm-7pm. Pay when you can.

The Vine Church

07311 822232 www.thevinechurch.com/free-meals

131 Garrock Hill, Broomhead Drive, Dunfermline, KY11 4JU

Call 07311 822232 or complete the online free meal's Request Form.

Meals must be booked 48hrs before or collected and delivered (within the Dunfermline area).

Community fridges

Anstruther Community Fridge

Email: sonja@eastneukcentre.org.uk

East Neuk Centre, Ladywalk, Anstruther, KY10 3EX Open: Thursdays between 1pm – 4pm

Cardenden Community Fridge

Bowhill Centre, 145 Station Road, Bowhill, Cardenden, KY5 0BW Open Mondays 1pm-3pm and Fridays 2pm-4pm.

01383 602342

01333 311977

Cupar Community Fridge

03451 55 55 55 Email: Caitlin.Brown@fife.gov.uk

County Buildings, St Catherine St, Cupar KY15 4TA Open: Tuesday between 11am -12pm. Open to everyone.

EATS Rosyth Community Hub

07782 848 705

Offering affordable food on a donation (pay as you feel) basis.

Until 24th December: Operating from Rosyth Baptist Church, Queensferry Road, Rosyth KY11 2JJ. Mon-Fri 10am-2pm

From 3rd January: EATS Rosyth Community Hub, 8 Aberlour Street, Rosyth, KY11 2RD. Mon-Fri 10am-4pm

Food for your Future Pantry 07730 809 375 Email: foodforyourfutureenquieries@gmail.com

Tryst Community Centre, Duncan Cres, Dunfermline KY11 4BZ Community Pantry committed to Reducing Food waste.

Call on Wednesday between 10am-1pm to arrange a free pantry bag - collect on Thursday at your allocated time slot. Covering all areas of Dunfermline.

GM3 Food for Families (formally F3)

07518 902602

Gillespie Centre, Dunfermline, KY12 7AW

Dunfermline area only. Critical Emergency Service - One off provision - providing food/fuel/etc to those in most need. Response within 24hours. Signposted onto other services for further support.

Greener Kirkcaldy Community Fridge 01592 858458 8 East Fergus Place, Kirkcaldy, KY1 1XT info@greenerkirkcaldy.org.uk Open: Thursday 3 pm - 4.30 pm and Friday, 9.30am - 4pm. There may be food in the fridge throughout the week. Check www.greenerkirkcaldy.org.uk/contact for opening times.

The Hive – Fife's LGBT+ Centre

10 Whytescauseway, Kirkcaldy KY1 1XF (just behind Kirkcaldy Bus Station)

Fridge open 7 days - Take any 5 items.

Leslie Community Pantry

Quarry Park Pavilion, Back Braes, Leslie, KY6 3EZ Open: Monday - Thursday 10am until 3pm

Food resilience to families in need. There is no referral required to attend the pantry - anyone within the KY6 area is able to utilise the service but it is asked that it is not used more than once a week.

The Pantry, Leven

The Centre Leven, 1 Broomieknowe, Leven, KY8 4Q Open: every Friday from 10:00 am until 1:00pm

The pantry is a food project where for a £2 per week membership fee you can access the pantry and choose items of fresh fruit and vegetables, ambient tinned food, chilled and frozen food. There is currently a waiting list.

St Monans Pop Up Pantry Email: caroline.berry@fife.gov.uk

St Monans Town Hall, Hope Place, St Monans, Anstruther, KY10 2DH

Open: Alternate Fridays between 11am - 12.30pm

Tayport Community Fridge

Email: larickcentre@tayportct.org.uk

Larick Centre, Shanwell Road, Tayport, DD6 9EA

Open: Fridays between 2pm - 5 pm

Opening soon

07730 789 255

01382 549727



peoplespantryleven@gmail.com

READY FOR WINTER

Don't feel isolated when severe weather hits

There are plenty of ways for you to get the latest information.

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 facebook.com/fifecouncil

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 Kingdom FM - 95.2 & 96.1

 Forth One - 97.3

 Tay FM - 96.4 & 102.8

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Fife Adult Support & Protection Committee (ASPC) is a partnership between Fife Council, Police Scotland and NHS Fife. These organisations and others, work together to support and protect adults at risk of harm in Fife, enabling them to live safe, healthy and fulfilling lives within their community.

Adult Protection Phone Line 01383 602200

SMS text service for people with a hearing loss: 07781 480 185

In an emergency call 999 Police non-emergency number 101





Thanks to the Alcohol and Drug Partnership for funding this publication.