

Focus on Dementia Team Christmas Flash Report

The Improvement Hub (ihub) is part of Healthcare Improvement Scotland Christmas 2017

Highlights from 2017

Focus on Dementia: Making Strategy a Reality

On Wednesday 10 May, we hosted a National Event at the Crowne Plaza Hotel, Glasgow, to showcase the work being done alongside our partner organisations and other dementia initiatives. The event brought together over 240 delegates from health and social care partnerships and people with dementia and carers to share best practice. You can read all about the event and watch a short video interview with some of those involved on the <u>ihub website</u>.

Primary Care Innovation Sites for Post-diagnostic Support

In April we were delighted to select East Edinburgh, Nithsdale and Shetland to test the value of delivering Post-diagnostic Support from GP practices. This work is now well underway with each site designing, in different ways, how the support will be delivered. This will give us a great range of learning from this exciting 2 year programme. Thank you to the excellent project managers at each site for their hard work to date. There will be regular progress updates in 2018.



Making Strategy a Reality National Event , Alzheimer Scotland Interview Barbara Sharp (left), Alzheimer Scotland, Henry Rankin, Scottish Dementia Working Group (middle) and Maureen Huggins, National Dementia Carers Action Network (right)





Identifying critical success factors for improved outcomes for people with dementia and their carers in acute care

In May we published a report following a project undertaken in Aberdeen Royal Infirmary, NHS Grampian. The project's aim was to understand critical success factors in improving the quality of care, experience and outcomes for people with dementia within acute settings. You can read the report on the <u>ihub website</u>.

Specialist Dementia Unit Learning and Improvement Network

In January, we held three regional launch events for the network to support future design. A further event was held in May to look at NHS commissioned services in Care Homes. Teams requested opportunities to come together face to face. On Thursday 5 October, in partnership with the Care Inspectorate, Scottish Care, NHS Education for Scotland, Scottish Government and Alzheimer Scotland, we hosted a practice and networking celebration event, attended by Maureen Watt MSP, who gave the opening address. This brought together 150 staff involved in dementia care, to showcase their work and network with colleagues.

There are two online resources:

- 1. To find information and resources, we have developed Specialist Dementia Unit network pages on the Managed Knowledge Network.
- 2. To support conversation and to connect staff, we have also developed Yammer pages. 125 staff have joined so far so please join the conversation. Email us at https://www.how.example.com to join.

Dementia Parliamentary Reception

On Thursday 23 November we hosted, in collaboration with Alzheimer Scotland, a reception at the Scottish Parliament to share how we are working in partnership to support the implementation of Scotland's third Dementia Strategy. The reception opening address was given by Maureen Watt MSP, Minister for Mental Health, and a panel, chaired by Dame Denise Coia, including representation from the Scottish Dementia Working Group and the National Dementia Carers Action Network answered questions. The highlight of the evening was a performance by the Musical Memories Choir from Hamilton who had the audience singing along!

Making GP Practices Dementia-Friendly

On 29 November we were delighted to facilitate a very successful WebEx with the Alzheimer's Society in England. The Alzheimer's Society are generously sharing their work with us on making general practice dementia-friendly, and have also joined the collaboration to develop a bespoke resource for Scotland alongside Alzheimer Scotland.

Post-diagnostic Support Confident Conversations about Technology Workshop

On 24 and 28 November we held, alongside partner organisations, workshops in Inverness and Glasgow. The aim of the workshops was, through a mix of practical and theory, to help practitioners feel more confident about technology and how it might help them to support people to make future plans.

Playlist for Life and Specialist Dementia Units

We have been working in partnership with Playlist for Life to support teams working in Specialist Dementia Units test approaches to providing meaningful music whilst in hospital. On Wednesday 1 November, representatives from the participating units gathered at the Stirling Court Hotel, to share their experience and to receive their 'Playlist for Life Establishment' status plaques. The team at Playlist for Life have also been working with the Post-diagnostic Support (PDS) link workers to support them to introduce this as part of PDS. Find out more about Playlist for Life at <u>www.playlistforlife.org.uk</u>.

Using Experienced Based Co-design in the Specialist Dementia Units

We continue to work with four demonstrator sites to test co-production approaches to improving care. We are using Experience Based Co-design, more information on this approach can be found <u>here</u>. As part of this work units have actively been involving carers, staff and people with dementia. Alzheimer Scotland wrote about this work in their <u>Dementia in Scotland Newsletter</u>.

The International Consortium for Health Outcomes Measurement (ICHOM) - Global Dementia Standard Set We are working with ICHOM, alongside colleagues working in PDS Services in Dumfries and Galloway and with Occupational Therapists nationally, through the Home Based Memory Rehabilitation Network, to test the first global standard set for dementia. <u>http://www.ichom.org/</u>



Playlist for Life and Healthcare Improvement Scotland staff alongside representatives from the wards with their Playlist for Life Establishment plaques



Specialist Dementia Units: Celebrating Practice and Networking Event



Dementia Parliamentary Reception The Musical Memories Choir from Hamilton

Thank you for your support throughout the year! We look forward to working with you all in 2018 to improve outcomes and experiences for people with dementia, carers and staff.

Contact us: <u>hcis.focusondementia@nhs.net</u> Further information: <u>http://ihub.scot/focus-on-dementia/</u>

Happy holidays!



The Focus on Dementia Team at Healthcare Improvement Scotland

The Improvement Hub (ihub) is part of Healthcare Improvement Scotland

