

Note of Meeting of

Health and Social Care Forum

Thursday 11 November 2016

Craig Mitchell House, Flemington Road, Glenrothes, KY7 5QF

Present:

Michael Kellet	<i>Health and Social Care Partnership</i>
Caryn Nicolson	<i>Frontline Fife</i>
Gemma Czyzewski	<i>Enable Scotland</i>
Tina Campbell	<i>The Richmond Fellowship Scotland</i>
Jim Bett	<i>Fife Alcohol Support Service</i>
Louise Andree	<i>LEAD Scotland</i>
Irene Blackburn	<i>LinkLiving</i>
Selina Grieve	<i>LinkLiving</i>
Elaine Smith	<i>Scottish Autism – One Stop Shop</i>
Tracy Christie	<i>Scottish Autism</i>
Jo Clark	<i>Fife Voluntary Action</i>
Kenny Murphy (Chair)	<i>Fife Voluntary Action</i>
Fiona Smith	<i>Crossroads Fife Central</i>
Mhari Lochhead	<i>Fife Carers Centre</i>
Morna Fleming	<i>Carers Representative on IJB</i>
Marie Boyne	<i>Fife Forum</i>
Gail Carstairs	<i>Enable Scotland</i>
Amanda Hunter	<i>Alzheimer's Scotland</i>
Helen Walkingshaw	<i>Barony Housing</i>
Normal Philpott	<i>CARF</i>
Ross Livingstone	<i>Circles Network</i>
Tejesh Mistry	<i>Royal Voluntary Service</i>

Apologies:

Christine Davison	<i>Fife Voluntary Action</i>
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Jo welcomed the members and Michael Kellet to the Forum and invited them to introduce themselves to Michael.

Michael was then invited to introduce himself and share a few of his observations, thoughts and ideas about the job in front of him.

He described himself as having been a generalist across multiple policy making within government, most recently as having been the Director of Health Care Strategy, which gave him a good understanding of theory and legislation. For the last few years he has also been the Scottish Government's representative for Community Planning in Fife so when looking to test himself in a different environment the role here in Fife seemed appropriate. He has been very up front about a lack of clinical experience and direct involvement in H&SC delivery and he is very happy to listen to everyone involved, why he is getting out and about talking to the teams on the ground (acknowledging that he still needs to get out into the third sector) hence his attendance at the Forum and his commitment to attending on a regular basis going forward.

ACTION: FVA and the Forum to guide Michael in these visits.

Headlines of his impressions so far:

- Obvious compassion and dedication of those delivering services
- Significant pressures faced:
 - Recruitment & retention
 - Growing complexity
- Appetite and dedication to innovate
- Staff did not “feel” any change since integration and
- Staff believed that already working in an integrated way

His first 3 Month of effort was on:

- Focusing on the transformation agenda
- Understanding the financial deficit challenge
- Communications – particularly with the workforce

He then outlined what he saw as the Priorities going forward, while welcoming the Forum's comments

- Locality Planning – “the real engine room” which will drive the transformation agenda and engagement with people
- Home Care
- Delayed Discharge
- Mental Health

Summing up, Michael re-iterated his commitment to

1. A whole system approach with the aim of better understanding demand and capacity
2. Avoiding technocracy – (defined as: organizational structure or system of governance where decision-makers are selected on the basis of technological knowledge)
3. Keeping sight of the “moral” purpose

Kenny thanked Michael and commented on his self-depreciation– given his past experience of working with Michael – and thanked him for his honesty.

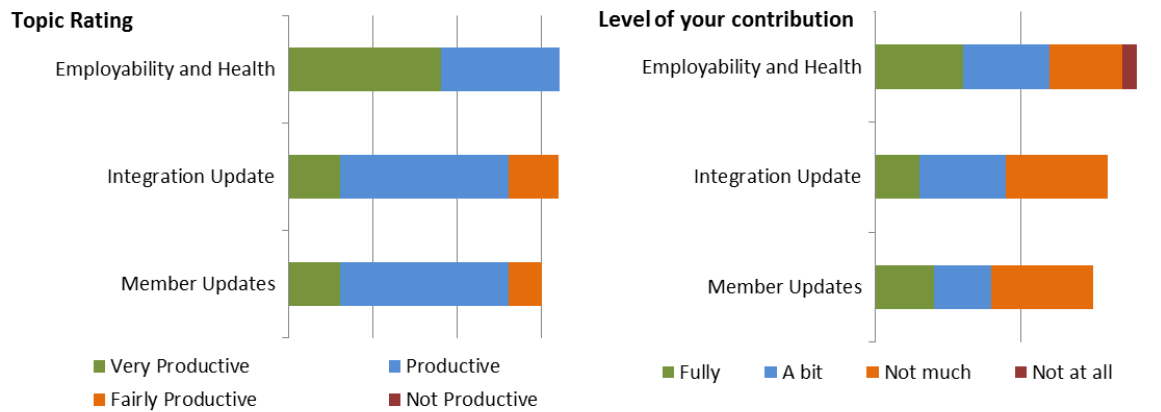
Summary of the points discussed with Michael:

- Observation & Challenge around where particular activities (e.g. Homelessness) fits within framework – currently patchy
- IJB as a statutory member of Community Planning? Anticipate that Scottish Govt will issues clearer guidance
- Re-phrasing important – It’s about Public Service Delivery not Public Sector Partners
- Analysis and data gathering exercise – missing chunks from third sector, carers etc
- Heavy focus on medication which misses the “social support” value add. The Realistic medicine agenda may capture this as might the outcome of the SSSCs review
- Third sector is heavily involved in delivering Prevention and Early Intervention which is the least resourced and most at risk of cuts
- Target (misguided) driving KPIs - Review of indicators led by Harry Burns – interim report due in the spring should bring new incentives into play
- Differences in approaches and progress across Regions – Michael has visited other areas for reference and keen to “steal” what is good
- When is the welcome promise on Prevention and Early Intervention (a shoestring) actually going to turn into real commitment (a rope)
- Scottish Government are discussing supporting Local Planning but no detail available as to how yet
- The tension between a focus on quality as part of a triangle with consequences for resources and time
- Process of application still “old school” needs to allow for co-production, re-design options and gathering analysis data (gaps)
- Thread the needle Report – the contrast

Integration Update

There were no significant updates from the Integration Joint Board or on Locality Planning to report at this Forum.

Feedback



83% of attendees said they would attend or aim to attend a future Forum. Attendees found the discussions with Michael Kellet to be the most useful part of the Forum, the appreciated his openness during the session. Attendees also found the IJB update and learning about local structures, partners and provision useful.

An attendee suggested that encouraging people to participate would have made the Forum better, and another suggested that welcoming Michael back to a future Forum would be good.