



DUNFERMLINE ADVOCACY

Impact Report 2016-17

25th Anniversary Celebrations!

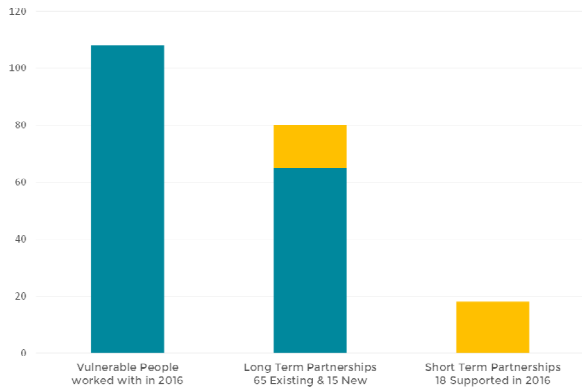
To mark this important anniversary we hosted a commemorative afternoon tea on the 31st of August 2017 in the wonderful new Dunfermline Carnegie Library & Galleries. This included a timeline exhibition highlighting our many achievements, events and milestones over the past 25 years.



Our Chairperson, John Swift, was delighted to be hosting this event to mark the contribution Dunfermline Advocacy has made in West Fife. He proudly said “Dunfermline Advocacy over the past 25 years has built its own legacy by supporting more than 1500 Citizen Advocacy partnerships in the Dunfermline and West Fife community- no mean feat when you take account of the many demands/constraints in the economy since DA was founded.”

Our Chief Executive, Rachel Annand, has been working with the organisation for 18 of those 25 years and stated “I am incredibly proud that we are celebrating 25 years of dedication, support and friendship across West Fife. Citizen Advocacy is all about friendship, human rights and common sense. Supporting vulnerable people in our communities wouldn't be possible without the dedication of local people- and almost 500 people have volunteered over 100, 000 hours of their time to ensure that the voices of vulnerable people are heard. This is friendships changing lives!”

Impact in 2016...



During 2016 we supported over 100 vulnerable people in West Fife in 98 Citizen Advocacy partnerships.

“Through Citizen Advocacy vulnerable people's voices are heard, protecting and safeguarding their rights while building sustainable friendships, networks and links in the communities of West Fife.”

Mission Statement Dec 2016

...over the past 25 years...

...and our plans beyond...

Since
1992...

30
Members
of Staff

39
Trustees

490
Citizen
Advocates

567
Advocacy
Partners

1,522
Citizen
Advocacy
Partnerships

39,950
Support
Worker
Hours

114,800
Partnership
Meeting
Hours

By
2020...

Over
2,000
Citizen
Advocacy
Partnerships

Dunfermline
Advocacy
Friendships
Changing
Lives

2016 was a busy year for the DA Team. Achieving our targets across all our funders meant:

More than Just Numbers!

In December 2016 we confirmed our Mission Statement and agreed a set of 6 outcomes to measure the impact of Citizen Advocacy.

120
awareness
raising events
& Networking
meetings

40
new
volunteers
recruited

33
new
partnerships

500+
support
meetings



1

MAKING DECISIONS

Vulnerable adults are more involved in decisions about their lives



2

VOICING OPINIONS

Vulnerable adults are more confident about voicing their opinions.



3

HEALTH & WELLBEING

The health & wellbeing of vulnerable adults is sustained or improved



4

SOCIAL ISOLATION

Vulnerable adults are less socially isolated



5

VOLUNTEER SKILLS

Citizen Advocates are skilled, knowledgeable & well prepared



6

COMMUNITY AWARENESS

The community has increased awareness of Advocacy and the rights & needs of vulnerable adults

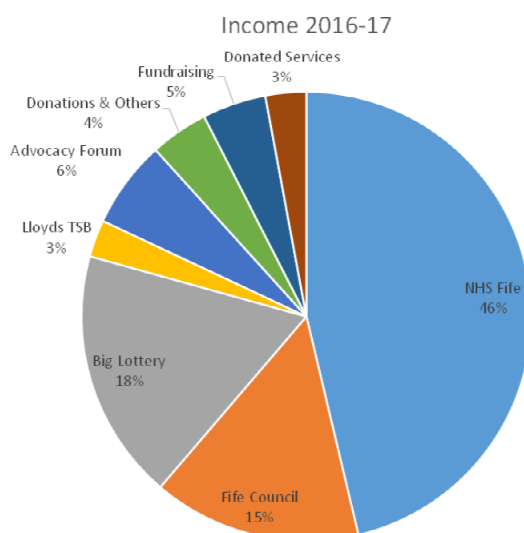
Chair & Chief Executive Comments

With so much to report this year we are writing a joint report, for what will be John's last as Chair of DA! There are lots of thanks to include, but we want to record our thanks to everyone involved in making DA such a success over the past year and indeed over the past 25 years! In particular we want to note the hard work and dedication of the staff team, our volunteers and the board of trustees.

We would like to thank all of our Funders for their continued support during the year. Our core funders are now the Health & Social Care Partnership, which is NHS Fife and Fife Council. We were also delighted to be successful in obtaining a new grant from Lloyds TSB Foundation for Scotland to increase the capacity of our Short Term Resource from 1st of January 2017, allowing us to support up to 30 vulnerable people in 2017.

There were some difficult times in the autumn of 2016 when we were unable to re-fund our Younger People's Project and lost some valuable members of the DA Team. A small amount of remaining Big Lottery Funds allowed us to continue to support existing partnerships & a part-time Development Worker. After reviewing our work with young people and holding focus groups at Dunfermline High, we were successful with a 2 year Young Start Grant for Citizen Advocacy & Young People, starting in August 2017 which will allow us to continue our work with young people in West Fife- look out for updates in next year's Impact Report!

Our total income for 2016-17 was £187,446 (2015-16 £213,878) and the chart below represents the different funding sources during the year.



In preparing for our 25th anniversary celebrations we spent some time reflecting on the past 12 years of working together, agreeing that Dunfermline Advocacy provides a unique response to the isolation and exclusion experienced by vulnerable people in West Fife. The impact of Citizen Advocacy in West Fife since 1992 has been incredibly positive. The demand for what we do is high and ever increasing, and it is vital that DA continues to grow to support people in our communities.

John Swift, Chair Rachel Annand, Chief Executive

**2 Halbeath Road, Dunfermline, Fife, KY12 7QX Tel: 01383 624382
Scottish Charitable Incorporated Organisation SC 021638**